How to Read Your New Escrow Statement

- Your Current Payment and New Monthly Payment. This section includes your current payment amount from the last escrow analysis and the new payment amount from the new escrow analysis. To learn more about changes in the escrow payment, please refer to sections 2 and 3.
- Escrow Projections for the Coming Year. This is the amount we anticipate you will owe in taxes and/or insurance for the coming year. The description column gives information about the disbursement type.

Escrow Transaction History. This section compares the prior year's projected disbursements to the actual disbursements from the escrow account.

Projected Payments to and from Escrow Account - These columns reflect the information from your last escrow analysis; what we expected your contributions to be into your escrow account and when we expected the disbursements for taxes and/or insurance to be made from your account.

Actual Payments to and from Escrow Account - These columns reflect your actual contributions and distributions from your escrow account. Please note an increase/decrease in your taxes and/or insurance may have created a surplus or shortage in your escrow account.

Comparing Prior Projections to the Actual Payments. Based upon the above analysis, your escrow account may have a surplus or shortage/deficiency.

Surplus - Your taxes and/or insurance amounts were less than what was collected from your payments. If the amount is less than \$50, we may apply it to your escrow account and lower your payments accordingly. If it is greater than \$50, we will mail the check to you in a separate mailing.

Shortage/Deficiency - The amount collected from your payments was not enough to cover your taxes and/or insurance. We collect this shortage/deficiency over 12 months and your payments for the coming year will increase accordingly.

If you have questions regarding your statement, please contact our Escrow Department at (800) 651-9111.

See Back Page for Frequently Asked Questions.







Frequently Asked Questions

Q: Why has my monthly mortgage payment amount increased from last year?

A: An increase in a monthly payment is often caused by an increase in taxes and/or insurance. See sections 2 and 3 for more information.

Q: My homeowners insurance and/or property taxes have increased, who should I call?

- A: For questions about your homeowner's insurance, please contact your local insurance agent. For questions about your property taxes, please contact your local taxing authority.
- Q: I have a shortage/deficiency in my escrow account, can I pay it all at once instead of having my monthly payment increase?

A: Yes, please contact our Escrow Department at (800) 651-9111.

Q: According to the analysis, I have a surplus in my account greater than \$50. When will I receive my check?

A: You will be mailed a check in February of this year.

Q: What is hazard insurance?

A: It is more commonly known as homeowners insurance.

For more information, please contact our Escrow Department at (800) 651-9111.