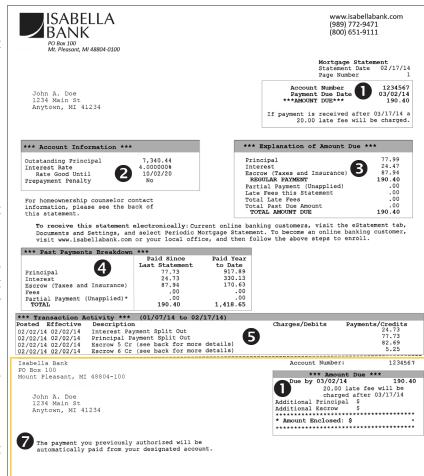
## How to Read Your New Mortgage Statement

If you prefer to receive these statements electronically, please follow the instructions in the lower right-hand corner to enroll for eStatements. Please call us at (800) 651-9111 or visit your local office with questions.

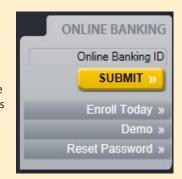
- **Payment Section.** Provides your current payment amount, when it is due, and what the additional late fee would be if the payment was not made on time. It may also include past due payments and previous late charges.
- Account Information. This overview of your loan includes the principal balance, interest rate and whether there is a penalty for paying off the loan early. Please note the principal amount should not be used as a pay-off amount.
- **3 Explanation of Amount Due.** This section provides more information about the Amount Due. It details the principal, interest and applicable escrow amounts, late fees, and past due payments.
- **Past Payments Breakdown.** This area provides a history of how your most recent payment and year-to-date payments have been applied to your loan.
- **5 Transaction Activity.** This provides detail of all payments posted to your account since your last statement. An escrow description can be found on the back of the statement.
- **6** Payment Coupon. To make your payment, bring this coupon as well as your check to any of our 27 offices or mail the payment using the address in the upper left-hand corner.
- **Automatic Payments.** If you have already enrolled for this service, this section will confirm your previously authorized payment will be automatically paid from your designated account.



## Enroll for eStatements\*

Skip step 1 if you are a current Online Banking customer.

- Click Enroll Today to sign up
  for Online Banking at www.isabellabank.com
- Once enrolled, visit the
   eStatement tab within Online
   Banking and select Documents
   and Settings to choose the
   accounts you wish to enroll
   including the Periodic
   Mortgage Statement.



\*Must agree to terms and conditions.





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